Thief: The Dark Project

An RYG Analysis

Platform: PC (Windows 7 only)

Developer: Looking Glass Studios

DRM: DRM Free **Publisher:** Square Enix

Digital Distributor: GOG

RYG's ASSESSMENT

78%

SHOWS PROMISE & POTENTIAL

Between 65% and 84%

1a. Product

Note: Playing Thief (Gold) is best patched with the following: TFix, Thief Sound Enhancements Pack, and HD Textures Mod. The GOG version will have TFix installed through its universal patch. Looking at how much information is provided on Thief (TDP) on the GOG site prior and on release.

- ✓ Thief (TDP) released globally through GOG on 31.01.2012
- Demo provided through Thief Wikia
- ✓ Thief (TDP) sold through multiple vendors
- ✓ Minimum and recommended specs provided
- ✓ Advised DRM Free on 18.02.2014
- ✓ Manual and Readme found in-game
- ✓ EULA, Privacy Policy and TOS fully accessible on GOG
- ✓ All game-related information can be found on GOG
- × Available only on Windows

1b. Digital Dwnld

Looking at GOG as a digital distributing service for PC games.

- ✓ Thief (TDP) sold at one, global price
- ✓ Available worldwide through GOG
- ✓ Download / Client Manager is optional; not required for gameplay
- ✓ Minimum and recommended specs provided
- ✓ Advised DRM Free on 31.01.2012
- ✓ Username, Email, Password and DOB required to create a GOG account
- ✓ Alternative payment options provided (Visa, Mastercard, Amex, Paypal)
- ✓ Correct currency confirmation provided prior, during and after purchase
- ✓ Confirmation of purchase and receipt provided
- ✓ Free and unlimited access and downloads after purchase
- ✓ Complete download specs provided through GOG
- ✓ Can play Thief (TDP) without GOG's download / client manager
- ✓ Can backup purchased games "offline" (e.g. external or optical drives)
- ✓ Refunds and/or exchanges offered for purchased games
- ✓ Can access personal data
- ✓ Can terminate account or request to terminate account
- Warranties waived (excluding physical merchantability warranties)

Note: GOG provides a 30 day money back guarantee under the provision that a solution could not be found in getting Thief (TDP) up and running on player's PCs.

RYG Analysis: Thief (TDP)

- Cover waived against any unforeseeable damages, disruptions of service
- * Account termination voids past purchases and licenses to play them
- Consumers prevented from validating GOG TOS breaches
- Can't review and question changes made to GOG TOS
- Past purchases voided after refusing to accept GOG TOS

Privacy Policy

Note: This applies to the GOG's Privacy Policy only.

Note: Thief (TDP) will not connect to any third party server during and after gameplay and does not require a Privacy Policy.

Note: There's 1,694 words within GOG's Privacy Policy.

Looking at GOG Privacy Policy through the GOG

- ✓ Privacy Policy found on GOG and is not required for Thief (TDP)
- ✓ Policy applies to GOG only
- ✓ Privacy Policy is formatted for easy reading on the web
- ✓ Privacy Policy is written for easy comprehension
- ✓ "Personally-identifiable" and "non-personally identifiable" info are defined
- ✓ Policy explicitly specifies which info are collected during purchase & download
- ✓ Data centres are 100% safe and secure
- ✓ Policy explicitly specifies which information are used
- ✓ GOG will not share or sell player's personal information to third parties
- ✓ Visible opt-in / opt-out process
- ✓ Players can access their personal information
- ✓ Players can modify their personal information
- ✓ Players have full control over their personal information
- ✓ Players can validate the info they've provided
- ✓ Can review and query changes made to the Privacy Policy
- Players not visibly notified of any changes made to the Policy
- Players not consulted on future revisions to the Privacy Policy
- × Not advised where the info is specifically stored
- × Players cannot export their information
- User data is retained by GOG for an extended period of time
- No mention on how player's data is affected during a sale / merger of GOG
- Players must accept ALL changes made to the Policy before playing Thief (TDP)

3. EULA (GOG)

Note: There's 2,343 words in the GOG Terms of Service.

Note: GOG provides a 30 day money back guarantee under the provision that a solution could not be found in getting Thief (TDP) up and running on player's PCs.

Looking at GOG's Standard EULA, Square Enix's EULA and GOG's Terms of Service

- ✓ EULA / TOS is found on GOG
- ✓ EULA / TOS covers applies to GOG's service(s)
- ✓ EULA / TOS is formatted for easy reading on the web
- ✓ Refunds and/or exchanges offered for purchased games
- ✓ Terms and conditions for its DRM-Free services are clearly defined
- ✓ Can back-up copies of Thief (TDP)
- ✓ Permitted to create free "mods" of Thief (TDP)
- ✓ Allow monetisation of clips relating to Thief (TDP) through video sharing sites
- ✓ Won't blacklist specific background services or software
- ✓ Users can initiate legal action if the arbitration process fails
- ✓ Users can criticise or provide criticism about the game without reprisals
- **★** EULA / TOS was not formatted for easy reading on the web
- EULA / TOS was not written for easy comprehension

RYG Analysis: Thief (TDP)

Note: Players, however, can request GOG to delete their own accounts if desired.

4. Setup /

Note: Thief (TDP) will take up 820Mb and up to 3.4Gb with the recommended updates / fixes mentioned in Section 1a.

Updates / Patching

Note: It's best to play Thief (TDP) with the TFix / Universal GOG Patcher.

6. Activation

Note: GOG will connect to Edgecast in respect to downloading Thief (TDP) only. Thief (TDP) will not connect to any third party server during and after gameplay.

7. Gameplay Experience

Users not visibly notified of any changes made to the EULA / TOS

- Players not consulted on future revisions to the EULA / TOS
- Can't review and query changes made to the EULA / TOS
- License to play the game only provided
- Warranties waived (excluding physical merchantability warranties)
- Cover waived against any unforeseeable damages, disruptions of service
- Termination process dictated by GOG
- * Arbitration process isn't freely-provided and is overseen by GOG

Looking at how Thief (TDP) is installed on Windows PCs only.

- ✓ Players can extract all game files to the directory of their choosing
- ✓ Installation logs of game files found in /AppData/Local/Temp/
- ✓ All game files are installed within folders designated by Players
- ✓ No DRM files installed within folders designated by Players
- ✓ Currently-executing background services won't interfere with installation
- ✓ Error-free installation
- ✓ Installation completed within 5 minutes (GOG installation only)

Looking at how Thief (TDP) is patched prior and after gameplay.

- ✓ No other DRM files or registry keys are installed
- ✓ Can install patches manually without the client manager
- ✓ Third party updates optional
- ✓ Details of patches provided via GOG
- ✓ Users can be advised of game patch's availability
- Automatic updates are mandatory
- **x** Day-one patch required
- Requires ALL patches to play Thief (TDP)
- Rollback option not provided

Looking at GOG in relation to Thief (TDP) and its effects on Windows PCs only.

- ✓ Firewall and AV settings aren't modified or required to be modified.
- ✓ User account not required
- ✓ Can play single-player game offline
- ✓ Unlimited hardware activations
- ✓ Unlimited installations
- ✓ Activation is simple and hassle-free

Looking at the gameplay aspects of Thief (TDP) and how it interacts with PC Windows.

- ✓ Can play on minimum specs
- ✓ Can play a backup copy of the game
- ✓ Can play in borderless full screen mode
- ✓ Can play in windowed mode

RYG Analysis: Thief (TDP)

- ✓ Video options such as Anisotropic Filtering, Anti-Aliasing, Vsync found via. TFix.
- ✓ Separate volume controls provided
- ✓ Can play offline
- ✓ Won't "phone home"
- ✓ Can play without connectivity issues on an ADSL connection
- ✓ Can play error-free for more than 5hrs
- ✓ Won't interfere with services and background software
- ✓ Will resume at the last checkpoint
- ✓ Can perform a manual save during gameplay
- ✓ Can play on more than one PC simultaneously
- ✓ Can modify in-game settings
- ✓ No DRM or monitoring services running in the background
- × No known option for user-generated subtitles and localisations
- Very limited options to alter console controller settings

8. Checkup

Looking at whether Thief (TDP) will modify certain PC settings without Players permission / consent.

- ✓ PC clean after scanning for viruses
- ✓ PC clean after scanning for malware and spyware
- ✓ PC clean after scanning for rootkits
- ✓ HOSTS wasn't modified
- ✓ Played Thief (TDP) without major errors
- ✓ Start-up settings remain unaltered
- ✓ No DRM and monitoring services running in the background
- ✓ System configuration files remain unaltered

9. Removal Uninstall

Looking at how clean, efficient and effective the removal process is for Thief (TDP) (How much legacy material is there after the removal of Thief (TDP)?)

- ✓ Direct uninstallation shortcut provide
- ✓ Backup savegames prompt provided / Savegames retained
- ✓ Clean uninstallation

10. Support

Looking at the customer support side of Thief (TDP) through the GOG

- ✓ Customer service / support found in one place at GOG
- ✓ Website is easy to use and navigate
- ✓ Searching on the GOG is direct and quick
- ✓ Info is easy to read and understand
- ✓ Customer service via. Email is quick to respond within 24 hours
- ✓ Customer service will resolve issues within 24 hours
- ✓ Tone and language used is warm, inviting and personable
- ✓ Focused on understanding problems and providing an effective solution

RYG's VERDICT

78%

BARGAIN-BASE-MENT MATERIAL

SHOWS PROMISE & POTENTIAL

WORTH SUPPORTING

64% and below

Between 65% and 84%

85% and above

While GOG has provided a stable and playable version of Thief (TDP), the game plays far better with an array of video options via. TFix's NewDark and improved HD textures provided via. ModDB. However, players should expect a 2Gb+ addition to their Thief installation if they opt for this attractive route. With respect to GOG our assessment's pretty much in line with previous evaluations of GOG with Banished our last and most recent GOG evaluation. Players should expect very few surprises in playing this DRM-Free version of Thief and with the fixes and mods available they should be able to get the best out of this original FPS stealth game.



Colophon

This analysis of Thief (TDP) was compiled by Lisa and Martin Pham. Typeface used is ITC Stone Sans. RYG thanks Anna Henriksson, Josh Bush, Ethan Lee, Adam Ames and David Hatch for their insights and suggestions in the design of this analysis. Thief (TDP) was bought with RYG funds through GOG.

Disclaimer

These analyses are only a guide and represent RYG's perspective into Thief (TDP) as a product. We believe everyone should perform their own research and reach their own conclusions. This is one view of many. Again, we thank you for taking the time to read our analysis of Thief (TDP) and hope you continue to support our work.

RYG is a user research and design studio for video game developers and publishers. Our focus is planning and designing games with a gamers'-first mentality through user and product research. RYG is led by a husband-and-wife team of Lisa and Martin Pham. RYG is operated in the heart of Sydney.

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